

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	3092471
<b>Application Number:</b>	10804320
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	7310
<b>Title of Invention:</b>	Customization of an interaction center manager's graphical dashboard
<b>First Named Inventor/Applicant Name:</b>	Janaki Kumar
<b>Customer Number:</b>	32864
<b>Filer:</b>	Stephen R. Schaefer/Renee Neuman
<b>Filer Authorized By:</b>	Stephen R. Schaefer
<b>Attorney Docket Number:</b>	13906-142001 / 2003P00614
<b>Receipt Date:</b>	02-APR-2008
<b>Filing Date:</b>	18-MAR-2004
<b>Time Stamp:</b>	15:52:07
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 1860
RAM confirmation Number	1242
Deposit Account	061050
Authorized User	

### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Request for Continued Examination (RCE)	RCE.pdf	508621 67367ca87308bae7853109401aa7cf2a51c6620d	no	1
<b>Warnings:</b>					
This is not a USPTO supplied RCE SB30 form.					
<b>Information:</b>					
2		Amendment.pdf	420570 c4aad9c6499cebaad8d7b4e7f5fd63de92f9f9183	yes	9
	<b>Multipart Description/PDF files in .zip description</b>				
	<b>Document Description</b>		<b>Start</b>	<b>End</b>	
	Amendment After Final		1	1	
	Claims		2	6	
	Applicant Arguments/Remarks Made in an Amendment		7	9	
<b>Warnings:</b>					
<b>Information:</b>					
3	Extension of Time	Extension.pdf	32556 a423300fc19f4968d91f574041444fca118c427f	no	1
<b>Warnings:</b>					
<b>Information:</b>					
4	Fee Worksheet (PTO-06)	fee-info.pdf	8329 2b7485a56d27caeb96c441023fbb8039572c7136	no	2
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			970076		

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.